

Effective Date: 28th July 2026

Privacy Policy

TNR Electrical Ltd. (Trading as Todd Roberts Lighting). is committed to protecting your privacy and handling your personal information responsibly, securely and in accordance with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018 and the Privacy and Electronic Communications Regulations (PECR).

This Privacy Policy explains how we collect, use, store and protect your personal information when you visit our website, contact us or use our services.

Who We Are

TNR Electrical Ltd. (Trading as Todd Roberts Lighting)

52 Coniston Road, Goring-By-Sea, Worthing, England, BN12 6JT

Telephone: 07415 886730

Email: Info@TNRElectrical.co.uk

Data Controller

Todd Roberts is the Data Controller responsible for the personal information collected through this website.

If you have any questions regarding your personal information or this Privacy Policy, please contact:

Todd Roberts

Email: Info@TNRElectrical.co.uk

Telephone: 07415 886730

What Information We Collect

Depending on how you interact with us, we may collect the following information:

- Your name
- Company or organisation name
- Email address
- Telephone number
- Postal address
- Details contained within your enquiry
- Information relating to projects or land interests

- Correspondence between you and TNR Electrical Ltd. (Trading as Todd Roberts Lighting)
- Website usage information collected through cookies and analytics

We only collect information that is necessary for the services we provide.

How We Collect Your Information

Information may be collected when you:

- Complete a contact form on our website
- Contact us by telephone
- Send us an email
- Request a quotation or professional advice
- Engage our services
- Subscribe to marketing communications (where applicable)
- Visit and browse our website
- Connect with us via LinkedIn

How We Use Your Information

We use your information to:

- Respond to enquiries
- Prepare quotations and proposals
- Deliver professional rural consultancy services
- Manage ongoing client relationships
- Improve our website and customer experience
- Meet our legal and regulatory obligations
- Send marketing communications where you have consented or where permitted by law

Our Lawful Basis for Processing

Under UK GDPR, we process personal information using one or more of the following lawful bases:

- Your consent
- Performance of a contract

- Compliance with legal obligations
- Legitimate business interests that do not override your rights and freedoms

Marketing Communications

Where appropriate, we may send information about our services, news or updates.

You will only receive marketing communications where:

- You have asked to receive them, or
- We are permitted to contact you under applicable legislation.

You may unsubscribe at any time using the link provided in our emails or by contacting us directly.

Cookies

Our website uses cookies to improve functionality and understand how visitors use our website.

Cookies may be used to:

- Ensure the website functions correctly
- Measure website performance
- Analyse visitor behaviour
- Improve website usability

Where required by law, we will request your consent before placing non essential cookies on your device.

Website Analytics

We may use Google Analytics or similar services to help us understand website usage.

Information collected may include:

- Pages visited
- Time spent on the website
- Browser type
- Device type
- Approximate geographical location
- Referral source

This information is generally anonymous and is used solely to improve our website and services.

How Long We Keep Your Information

We retain personal information only for as long as necessary.

Typical retention periods include:

- General enquiries: up to 24 months
- Client records: up to 7 years where required for legal, contractual or accounting purposes
- Marketing records: until consent is withdrawn or the information is no longer required

Sharing Your Information

We will never sell your personal information.

Where necessary, we may share information with trusted third parties including:

- Website hosting providers
- IT support providers
- Professional advisers
- Accountants
- Legal advisers
- Regulatory or government authorities where required by law

Any third party processing information on our behalf is required to keep your information secure and confidential.

International Transfers

Where personal information is transferred outside the United Kingdom, appropriate safeguards will be implemented to ensure your information remains protected in accordance with UK GDPR.

Data Security

We take appropriate technical and organisational measures to safeguard your personal information against:

- Unauthorised access
- Loss

- Misuse
- Alteration
- Accidental disclosure

Although no internet transmission can ever be guaranteed as completely secure, we continually review and improve our security measures.

Your Rights

Under UK GDPR you have the right to:

- Request access to your personal information
- Request correction of inaccurate information
- Request erasure of your information where applicable
- Request restriction of processing
- Object to processing
- Request data portability
- Withdraw consent at any time where consent is relied upon
- Lodge a complaint with the Information Commissioner's Office (ICO)

Further information can be found at:

www.ico.org.uk

Third Party Websites

Our website may contain links to third party websites.

We are not responsible for the privacy practices of those websites and recommend that you read their individual privacy policies before providing personal information.

Children's Privacy

Our website is not intended for children under the age of 13 and we do not knowingly collect personal information from children.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in legislation, technology or our business practices.

The latest version will always be published on this page together with the effective date shown at the top of this document.

Contact Us

If you have any questions regarding this Privacy Policy or how TNR Electrical Ltd. (Trading as Todd Roberts Lighting), processes your personal information, please contact:

Todd Roberts
Data Controller

TNR Electrical Ltd. (Trading as Todd Roberts Lighting)
52 Coniston Road, Goring-By-Sea, Worthing, England, BN12 6JT
Telephone: 07415 886730
Email: Info@TNRElectrical.co.uk